

## UNIT PENJAMINAN MUTU

“Corporate Culture  
can have a significant  
impact on a firm’s  
long-term economic  
performance.”

*John Kotter*

“Education without  
values, as useful as it  
is, seems rather to  
make man a more  
clever devil”

*C. S. Lewis*

### TIM:

#### PENGARAH

LINDA PURNEMASARI

#### KOORD.

BAGUS SUMINAR

#### TIM REDAKSI

DIAN OKTARINA  
SANTI WIDHIYANTI

Usulan & Saran Bapak/  
Ibu/Saudara sangat kami  
harapkan. Silahkan  
hubungi Tim Redaksi di  
Ruang UPM No ext. 113

#### HIMBAUAN :

Simpanlah newsletter ini  
untuk referensi di masa  
datang

# NEWSLETTER dari UPM

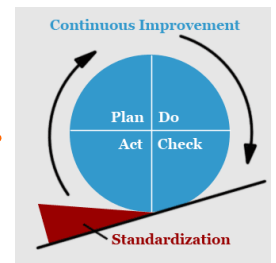
EDISI 5



29 SEPTEMBER 2011

## SOSIALISASI BUDAYA & NILAI-NILAI STIE PERBANAS SURABAYA

**PERBAIKAN TERUS MENERUS**, mengandung arti bahwa dalam mewujudkan Visi Sekolah Tinggi, Sivitas Akademika senantiasa melakukan perbaikan dalam segala aspek, baik yang menyangkut pengembangan input, proses, dan output, maupun sistem dan pemberian pelayanan, yang didalamnya terutama mengandung nilai inovatif, kreatif, dan konsisten.



**ORIENTASI KE DEPAN DAN GLOBAL**, mengandung arti bahwa perbaikan terus menerus tersebut tidak hanya berorientasi pada kepentingan jangka pendek dan menengah, tetapi juga pada kepentingan jangka panjang dan global, yang didalamnya terutama mengandung nilai idealistik, sistematis, terukur, keberlangsungan (*sustainability*), dan holistik.

**HASIL TERBAIK**, mengandung arti bahwa perbaikan terus menerus yang berorientasi ke depan dan global tersebut perlu didukung oleh karya terbaik yang merupakan tujuan setiap pekerjaan yang dilakukan oleh Sivitas Akademika yang didalamnya terutama mengandung nilai integritas, kerja keras, efektif dan efisien, kedisiplinan, ketulusan, dan komitmen.



**SALING MENGHARGAI**, mengandung arti bahwa perbaikan terus menerus yang berorientasi ke depan dan global dengan senantiasa memberikan hasil terbaik tersebut perlu disertai dengan sikap dan perilaku yang senantiasa menjadikan pihak lain sebagai mitra kerja yang perlu mendapat perlakuan yang proporsional sesuai dengan harkat dan martabatnya sebagai manusia, yang didalamnya terutama mengandung nilai empati, kebersamaan, dan kerendahan hati.

**PEDULI DAN RAMAH LINGKUNGAN**, mengandung arti bahwa kualitas lingkungan merupakan tanggung jawab bersama, sehingga Sivitas Akademika senantiasa ikut menjaga dan memelihara lingkungan internal maupun eksternal, dari segi fisik maupun sosial, yang didalamnya terutama mengandung nilai peduli, bersih, tertib, harmoni, ramah, dan bersahabat.



## Inside Story Headline



Caption describing picture or graphic.

This story can fit 150-200 words.

One benefit of using your newsletter as a promotional tool is that you can reuse content from other marketing materials, such as press releases, market studies, and reports.

While your main goal of distributing a newsletter might be to sell your product or service, the key to a successful newsletter is making it useful to your readers.

A great way to add useful content to your newsletter is to develop and write your own articles, or include a calendar of upcoming events or a special offer that promotes a new product.

You can also research articles or find "filler" articles by accessing the World Wide Web. You can write about a variety of topics but try to keep your articles short.

Much of the content you put in your newsletter can also be

used for your Web site. Microsoft Publisher offers a simple way to convert your newsletter to a Web publication. So, when you're finished writing your newsletter, convert it to a Web site and post it.

*"To catch the reader's attention, place an interesting sentence or quote from the story here."*

## Inside Story Headline

This story can fit 100-150 words.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current technologies or innovations in your field.

You may also want to note business or economic trends, or make predictions for your customers or clients.

If the newsletter is distributed internally, you might comment upon new procedures or improvements to the business. Sales figures or earnings will show how your business is growing.

Some newsletters include a column that is updated every issue, for instance, an advice column, a book review, a letter from the president, or an edi-

torial. You can also profile new employees or top customers or vendors.

## Inside Story Headline



Caption describing picture or graphic.

This story can fit 75-125 words.

Selecting pictures or graphics is an important part of adding content to your newsletter.

Think about your article and ask your-

self if the picture supports or enhances the message you're trying to convey. Avoid selecting images that appear to be out of context.

Microsoft Publisher includes thousands of clip art images from which you can choose and import into your newsletter. There are also several

tools you can use to draw shapes and symbols.

Once you have chosen an image, place it close to the article. Be sure to place the caption of the image near the image.

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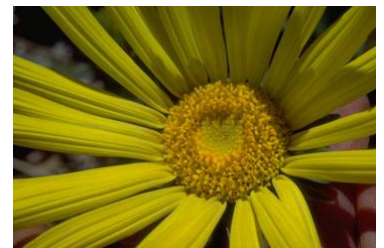
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## upm stiep

Primary Business Address

Your Address Line 2

Your Address Line 3

Your Address Line 4

Phone: 555-555-5555

Fax: 555-555-5555

E-mail: someone@example.com

Your business tag line here.

This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.

It would also be useful to include a contact name for readers who want more information about the organization.



## Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers. You can either compile questions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

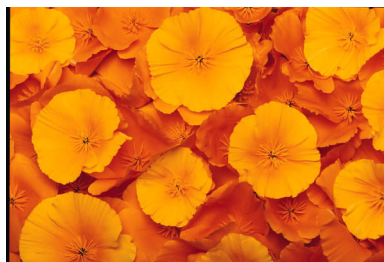
If you have any prices of standard products or services, you can include

a listing of those here. You may want to refer your readers to any other forms of communication that you've created for your organization.

You can also use this space to remind readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the month, or a biannual

charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.



**Caption describing picture or graphic.**